

Town of Waterford
Public Participation Plan for Transportation
Town of Waterford-Senior Services Department

In order to reach out to low-income, minority, and Limited English Proficiency residents in the Town of Waterford, Senior Services has established the following plan.

Senior Services will ensure that significant changes that are proposed to the transportation service such as, adding/deleting service days, changing the coverage area, extending or shortening the time the service is provided, the proposed changes will be listed as an agenda item for consideration by the Senior Citizens Commission and announced to the community through the following means:

- Posted on the Town of Waterford Website
- Posted in Town Hall
- As the transportation service is provided to approximately (650) registered passengers, current users of the services may also be notified personally through a mailing.
- Conducting spot surveys or establishing a transportation advisory group may also be considered in order to determine if we are meeting the needs of the community.
- Senior Services staff works closely with the area Senior Center directors as well as the Eastern CT Transportation Consortium to discuss transportation and how best to fill the needs of the residents.
- Articles about the transportation program appear regularly in the Senior Services Newsletter, which is mailed free of charge to Senior households, housing sites for elderly and disabled and seniors, as well in the Town of Waterford Recreation and Parks circular that is delivered to every household in town at no cost.