

FIFTEEN ROPE FERRY ROAD
WATERFORD, CT 06385-2886



PHONE: 860-442-0553
www.waterfordct.org

Town of Waterford
IT Committee Meeting
February 16, 2022

RECEIVED FOR RECORD
WATERFORD CT
2022 FEB 18 AM 11:07
TOWN CLERK

Members Present: K. Allen, Chairman, J. Robillard, B. Flaherty, C. Johnson, N. Soto, J. Trelli

Not Present: J. Gaughan, P. Walton, D. Radin, G. Schneider, M. Bono, M. Howley, R. York, C. Dupointe,
A. Piersall, C. Powers, R. Fedor, A. Wilensky

Item #1 – Call to Order

Chairman Allen established a quorum and called the meeting to order at 2:30pm.

Item #2 – IT Manager's Report

J. Robillard updated the committee on the IT activity. Since January we have installed Freshservice to help up track and resolve issues and requests more efficiently. We have processed 45 incident tickets; this is a good estimate of the call volume we receive on a daily basis. We are working on two- factor authorization for web, VPN and remote server application. We are in discussion with the Utility Commission regarding the pump stations and 1000 Hartford Turnpike and Verizon. Verizon will be sending equipment so we can test for network changes over the next month or two.

Item #3 – Old Business

- a. **Equipment Replacement Status** – All desktops have been replaced and two firewalls have been installed. All old equipment has been replaced.

Item #4 – Motion to approve forwarding a request to the RTM to dissolve the IT Committee as the town now has its own IT Department.

Moved: Joe Trelli
Seconded David Campo
Motion Passed: Unanimous

Item #5 – Surplus Items: There are no items to surplus.

Item #6 Correspondence – There is no correspondence at this time.

Item #7 - Adjournment

Motion of adjourn

Moved: David Campo
Seconded Brian Flaherty
Motion Passed: Unanimous

Meeting adjourned at 2:43 pm

Respectfully submitted,



Maryellen McConnell, Recording Secretary